



# DURACAST

16160 Hwy 27

Lake Wales, FL 33859

DuraCast.com

800.683.4116 toll free

863.638.3200 local

863.638.2443 fax

## Industrial Tank Warranty

Dura-Cast Products, Inc. warrants each Cone Bottom, Containment, Horizontal, Mixing, Open Top, and Vertical tank it manufactures to be free from defects in material and workmanship under normal use and service for the period of three (3) years from date of purchase. This warranty extends only to the original purchaser (Buyer) and shall not apply to defects or malfunctions resulting from, but not limited to, failure to properly install, secure, use, or failures from abuse, accident, or negligence.

Dura-Cast will only repair or furnish a replacement tank, at our discretion, in the event of a failure that is found by Dura-Cast to have been a result of a manufacturing defect. Dura-Cast assumes no responsibility, liability, or obligation for any costs associated with removal or re-installation of a defective tank into its installed position. Dura-Cast shall not be held responsible for any loss or damage to personal property in, or next to, the failed unit, or any other consequential damage to the extent such damages are excluded under state law. No responsibility is assumed for loss of use of the unit or the inconvenience caused thereof.

**ANY IMPLIED WARRANTIES OF MERCHANTABILITY SHALL BE LIMITED TO A PERIOD OF THREE YEARS FROM DATE OF PURCHASE. THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. DURACAST SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER IN CONTRACT, TORT, OR OTHERWISE.**

A notice of tank failure must be made to Dura-Cast before any warranty coverage will be authorized. Please call 1-800-683-4116 to explain the problem with the industrial tank and receive instructions on how to proceed. Tank returns will not be accepted without a valid Return Goods Authorization (RGA) and warranty replacement tanks are all F.O.B. Lake Wales, FL 33859. If replacement is required, obtain an authorized Return Goods Authorization (RGA) from Dura-Cast, prepay transportation costs to Dura-Cast, and ship the tank with its authorized RGA clearly visible. Include a description of the failure. Transportation in both directions is the responsibility of the Buyer.